

Eastern Ontario Power



IMPORTANT NOTICE: DEBT RETIREMENT CHARGE EXEMPTION FOR ELIGIBLE RESIDENTIAL UNITS

As part of its commitment to reduce electricity cost pressures, the government is removing the Debt Retirement Charge (DRC) from residential electricity users' bills after December 31, 2015. The DRC exemption will save a typical residential electricity user about \$70 each year, and will end the DRC earlier for these users than otherwise provided for in the *Electricity Act, 1998*. ****please note that CNP customers have been exempt from the DRC.**

Residential Rate Class Accounts

As of January 1, 2016, all electricity users with a residential rate class account will be exempt from the DRC. Households that have a residential rate class account will automatically receive the exemption beginning January 1, 2016. Electricity consumed before January 1, 2016 will still be charged DRC, even if the bill for that consumption is issued in January 2016 or later.

General Service Rate Class Accounts That Provide Electricity to Eligible Residential Units

If you have a general service rate class account, you may be eligible for a DRC exemption of up to 1,500 kilowatt-hours per month multiplied by the number of eligible residential units included in the account, if the account provides electricity to "eligible residential units".

An "eligible residential unit" means a unit that:

- (a) is a self-contained set of rooms located in a building or structure,**
- (b) contains kitchen and bathroom facilities that are intended for the use of the unit only, and**
- (c) is used or intended for use as a residential premises.**

To be eligible for this DRC exemption, you must send Canadian Niagara Power the attached Declaration Form that certifies the number of eligible residential units included in your account.

The exemption is available for electricity consumed after December 31, 2015, but the start of your exemption will depend on when we receive your notice. To ensure that you get this exemption beginning January 1, 2016, we must receive your notice before January 1, 2016. If we receive your notice on or after January 1, 2016, your exemption will begin:

- on the first day of the billing period in which the notice is received (but not before January 1, 2016),
or
- the first day of the next billing period, if the notice was received within 10 days of the end of the billing period.

The exemption is not available for billing periods before the billing period in which the notice is received.

You must promptly send us a revised notice if the number of eligible residential units included in your account changes.

Additional detail about the DRC exemption for residential users is available on the Ministry of Finance's website: www.ontario.ca/drc.

DECLARATION FORM: DEBT RETIREMENT CHARGE EXEMPTION FOR ELIGIBLE RESIDENTIAL UNITS

Eastern Ontario Power "EOP" Account Information:

EOP Account Number:

Account Name:

Service Address:

This account provides for electricity that is consumed in eligible residential units that
(a) is a self-contained set of rooms located in a building or structure,
(b) contains kitchen and bathroom facilities that are intended for the use of the unit only, and
(c) is used or intended for use as a residential premises.

Number of eligible residential units:

I certify that the information contained in this declaration form is complete and accurate, and that I will promptly notify Eastern Ontario Power if any of the information changes.

I acknowledge that it is an offence to make a false or deceptive statement in a document submitted under Part V.1 (Debt Retirement Charge) of the *Electricity Act, 1998*.

Name & Title of Authorized Officer:

Signature of Authorized Officer:

Date:

Please remit this form as soon as possible by either of the following methods:

Attn: Customer Service

Fax: 905-871-8772 **E-Mail:** customer.service@cnpower.com